

CONTACT INFORMATION	<div> <div> Kelley School of Business  Department of Operations and Decision  Technologies  Indiana University  Bloomington, IN </div> <div> Phone Number: 336-912-5205  E-mail: <a href="mailto:maskamal@iu.edu">maskamal@iu.edu</a>  Website: <a href="http://www.masoudkamalahmadi.com">www.masoudkamalahmadi.com</a>  Google Scholar: <a href="#">Masoud Kamalahmadi</a> </div> </div>
EDUCATION	<div> <div> <b>Indiana University, Kelley School of Business</b>, Bloomington, IN, 47405  PhD in Operations Management and Decision Sciences 2015-2020  Dissertation: “The way we work: The impact of work design on operational performance in services”  Committee: <a href="#">Kurt Bretthauer</a> (Co-chair), <a href="#">Jonathan Helm</a> (Co-chair),  <a href="#">Alex Mills</a>, <a href="#">Qiuping Yu</a>, <a href="#">Rodney Parker</a> </div> <div> MBA in Operations Management 2015-2017 </div> <div> <b>North Carolina A&amp;T State University</b>, Greensboro, NC  MSc in Technology Management 2013-2015  Thesis: “Use of sourcing strategies to improve supply chain responsiveness to disruptions”  Advisor: <a href="#">Mahour Mellat-Parast</a> </div> <div> <b>Sharif University of Technology</b>, Tehran, Iran  BSc in Industrial Engineering 2009-2013 </div> </div>
RESEARCH INTERESTS	Healthcare Operations Management, Empirical Service Operations Management, Behavioral Operations Management
PUBLICATIONS & RESEARCH PROJECTS	<div> <b>Papers Under Review</b>  ** = industry or clinical collaborator </div> <div> (1) <a href="#">Mixing it up: Operational impact of hospitalist workload (Job Market Paper)</a>, with Kurt Bretthauer, Jonathan Helm, Alex Mills, Edwin Coe**, Alisa Judy-Malcolm**, Areeba Kara**, and Julian Pan**  ♠ 2018 POMS College of Healthcare Operations Management (CHOM) Best Paper Competition – <b>Winner</b>  – Status: Under 2<sup>nd</sup> round of review at <i>Management Science</i> after a <i>Reject-and-Resubmit</i> </div> <div> (2) <a href="#">Call to duty: Just-in-time scheduling in a restaurant chain</a>, with Qiuping Yu, and Yong-pin Zhou  ♠ 2019 INFORMS Service Science Best Paper Award – <b>Finalist</b> (the winner TBA at the INFORMS conference)  – Status: Under 2<sup>nd</sup> round of review at <i>Management Science</i> after a <i>Major Revision</i> </div> <div> <b>Work In Progress</b> </div> <div> (3) <a href="#">Equity and efficiency in hospital physicians’ work structure</a>, with Kurt Bretthauer, Jonathan Helm, Alex Mills, Edwin Coe**, and Areeba Kara** </div> <div> (4) <a href="#">Can busier servers make customers happier? An empirical study at a restaurant chain</a>, with Qiuping Yu, and Yong-pin Zhou </div>

## Master's Thesis Publications

### Book Chapter

Mellat-Parast, M., Sabahi, S., and Kamalahmadi, M., 2019. The relationship between firm resilience to supply chain disruptions and firm innovation, In *Revisiting supply chain risk*, 279-298. Springer series in supply chain management, George Zsidisin and Michael Henke (Eds.), Springer, New York, NY

### Peer-reviewed Publications

- (i) Kamalahmadi, M., and Mellat-Parast, M., 2017. An assessment of supply chain disruption mitigation strategies, *International Journal of Production Economics*, 184, 210-230. (Citations: 34)
- (ii) Kamalahmadi, M., and Mellat-Parast, M., 2016. A review of the literature on the principles of enterprise and supply chain resilience: Major findings and directions for future research, *International Journal of Production Economics*, 171 (1), 116-133. (Citations: 190)  
 ♠ 2015 SEDSI Student Paper Competition – Runner-up
- (iii) Kamalahmadi, M., and Mellat-Parast, M., 2016. Developing a resilient supply chain through supplier flexibility and reliability assessment, *International Journal of Production Research*, 54 (1), 302-321. (Citations: 63)

### AWARDS AND HONORS

- (1) 2019 INFORMS Service Science Best Paper Award – **Finalist** 2019
- (2) 2018 POMS CHOM Best Paper Competition – **Winner** 2018
- (3) Doctoral Student Research Productivity Award, Kelley School of Business 2018 & 2019
- (4) Doctoral Research Travel Award, Kelley School of Business 2018
- (5) Panschar Undergraduate Teaching Award – Finalist, Kelley School of Business 2018

### CONFERENCE PRESENTATIONS

- Mixing it up: Operational impact of hospitalist workload
- INFORMS Annual Meeting: Seattle WA 2019 (Mon Oct 21, 8:00-9:30 AM, MA63); Phoenix AZ 2018; Houston TX 2017; Nashville TN 2016
  - POMS Annual Conference: Washington DC 2019; Houston TX 2018
  - Indiana Chapter of the Society of Hospital Medicine Meeting: Indianapolis IN 2017
- Call to duty: Just-in-time scheduling in a restaurant chain
- INFORMS Annual Meeting: Seattle WA 2019 (Sun Oct 20, 4:30-6:00 PM, SD26); Phoenix AZ 2018
  - POMS Annual Conference: Washington DC 2019
  - Workshop on Empirical Research in Operations Management: Philadelphia PA 2019 (presented by Qiuping Yu)
  - Behavioral Operations Management Annual Conference: Richardson TX 2018 (presented by Qiuping Yu)
- Can busier servers make customers happier? An empirical study at a restaurant chain
- INFORMS Annual Meeting: Houston TX 2017
  - POMS Annual Conference: Washington DC 2019
- A review of the literature on the principles of enterprise and supply chain resilience: Major findings and directions for future research
- POMS Annual Conference: Washington DC 2015
  - SEDSI Annual Conference: Savannah GA 2015
- An assessment of supply chain disruption mitigation strategies
- INFORMS Annual Meeting: San Francisco CA 2014

Developing a resilient supply chain through supplier flexibility and reliability assessment  
- POMS Annual Conference: Atlanta GA 2014

TEACHING  
EXPERIENCE

**Indiana University Bloomington**, Bloomington, IN  
Instructor at the Department of Operations and Decision Technologies  
- P421: Supply Chain Management, Fall 2018 (28 students), Spring 2018 (31 students)  
Median student evaluation: 6.0/7.0  
♣ Panschar Undergraduate Teaching Award – Finalist

**Sharif University of Technology**, Tehran, Iran  
Instructor at the Department of Industrial Engineering  
- MSP Software and Project Control, Fall 2012 (20 students)  
- Computer Programming and Database Management, Fall 2012 (20 students), Spring 2012 (20 students)  
Teacher Assistant at the Department of Industrial Engineering  
- Computer Lab, Summer 2012  
- Facility Layout and Planning, Spring 2012

PROFESSIONAL  
ACTIVITIES &  
SERVICES

*Session Chair*  
Healthcare staffing and work structure and patient outcome, POMS Annual Conference, Washington, DC May 2019

*Memberships*  
Institute for Operations Research and Management Science (INFORMS)  
Manufacturing and Service Operations Management (MSOM)  
Productions and Operations Management Society (POMS)

CERTIFICATES

Six Sigma Green Belt  
Lean Manufacturing Certificate

REFERENCES

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