Charlotte Westerhaus-Renfrow, J.D. Kelley School of Business - IUPUI 801 West Michigan Street, Room BS 4028 Indianapolis, IN 46202-5151 <u>cfwester@iu.edu</u>

EDUCATION:

POSTDOCTORAL Maurer School of Law Indiana University	J.D.	December 1991
GRADUATE Ohio University	M.Ed.	June 1986
UNDERGRADUATE Ohio University	B.S	June 1976
FURTHER EDUCATION: (Advanced and Specialty 1	raining, Fellowships, I	nstitutes)
IUPUI Office of International Affairs	Virtual Global Learning Fellows Program	May 2022
The Association of College and University Educators and the American Council on Education	Certificate in Effective College Instruction	April 2022
Project Based Learning Faculty Fellow	IUPUI Institute for Engaged Learning	September 2021 – present
Intercultural Development Institute	IDI Facilitator	December 2014
Cultural Intelligence Center	CQ Certification	November 2014
Harvard University Negotiation Institute	Intensive Negotiations for Lawyers and Executives	June 2014

APPOINTMENTS:

ACADEMIC

Kelley School of Business – IUPUI December 2020 – present	Undergraduate Faculty Chair
Kelley School of Business – IUPUI December 2020 – present	Kelley Dean's Fellow
Kelley School of Business – IUPUI July 2020 – November 2020	Associate Undergraduate Faculty Chair
Kelley School of Business – IUPUI July 2020 – present	Honors Program Coordinator
Indiana University July 2019 – June 2021	Bicentennial Professor
Kelley School of Business – IUPUI July 2016 – present	Clinical Assistant Professor of Negotiations and Business Law
Kelley School of Business – IUPUI July 2013 – June 2015	Senior Lecturer of Management
Kelley School of Business – IUPUI July 2012 – June 2013	Visiting Lecturer of Management
Martin University August 2011 – December 2012	Adjunct Professor of Management
Maurer School of Law, Indiana University August 2008 – May 2010	Adjunct Professor of Law
Tippie College of Business, University of Iowa August 2004 – May 2005	Adjunct Assistant Professor of Management
School of Liberal Arts, Purdue University August 1999 – June 2001	Assistant Professor (courtesy appointment)
University of Wisconsin - Parkside August 1997 – June 1998	Adjunct Assistant Professor

NON-ACADEMIC (i.e., administrative, hospital or corporate appointments, consultantships)

Martin University December 2010 – March 2012	Interim President
National Collegiate Athletic Association (NCAA) August 2005 – September 2010	Vice President of Diversity and Inclusion
University of Iowa May 2002 – July 2005	Assistant to the President, Director of Equal Opportunity and Diversity
Rockwell Collins May 2001 – April 2001	Manager, Diversity and Equal Opportunity
Purdue University December 1998 – April 2001	Director of Affirmative Action
University of Wisconsin Parkside June 1996 – November 1998	Assistant to the Chancellor for Equity and Diversity
Attorney July 1994 – May 1996	Northwestern Mutual
Associate Attorney April 1992 – June 1994	Foley & Lardner
Assistant Dean for Residence Life July 1986 – May 1988	Pomona College
LICENSURE, CERTIFICATION, SPECIALTY BOARD S	TATUS (as applicable for discipline):
Licensed to practice law Attorney nur in the state of Indiana	nber: 21892-79 1999 to present
PROFESSIONAL ORGANIZATION MEMBERSHIPS:	
Indiana State Bar Association	2005 – present
Academy of Management	2012 – present
Academy of Legal Studies in Business	2012 – present
PROFESSIONAL HONORS AND AWARDS:	

TEACHING

Innovative Teaching Award April 2021

Indiana University Bicentennial Professor July 2019

Evening MBA Teaching Excellence Award April 2019

Women's Leadership Award March 2019

Schuyler Otteson Teaching Excellence Award April 2015

Delta Sigma Pi Teaching Excellence March 2005

SERVICE

Academy of Law Fellows April 2022

Samuel S. Dargan Award April 2018

OVERALL/OTHER

IU Alliance of Distinguished and Titled Professors September 2019

IUPUI Athletics Favorite Professor Award March 2020, 2019, 2018, and 2015

Advocacy Award April 2001

PROFESSIONAL DEVELOPMENT:

SUNY COIL Center: Global Learning	SUNY	May 2022
Creating Interactive Videos	IUPUI CTL	February

Kelley School of Business, Indiana University

Indiana University

Kelley School of Business, IUPUI

Office for Women and **Division of Student Affairs** IUPUL

Kelley School of Business, IUPUI

Tippie College of Business, University of Iowa

Maurer School of Law, Indiana University

Maurer School of Law, Indiana University

Indiana University

IUPUI

Society for Hispanic Engineers, Purdue University

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February 2022

Learning Using Posit

Making First Gen a Priority	Chronicle of Higher Ed Workshop	November 2021
Profiles Retreat	IUPUI CTL	August 2021
Recruiting of Digital-First Generation Students	Salesforce	May 2021
Responding to Crisis and Beyond	IUPUI Chancellor's Circle	May 2021
Zoom Alchemy: Active Learning in the Classroom	IUPUI CTL	May 2021
Women of IU: Conversation with Laysha Ward	IU Foundation	March 2021
Teaching Excellence Session: Teaching @IUPUI – Engaging Students on Zoom	IUPUI CTL	September 2020
Faculty Learning Community – Small Teaching Online	IUPUI CTL	July 2020
Best Practices for Slide Show Presentations	IUPUI CTL	March 2020
Introduction to Documenting Your Teaching	IUPUI CTL	February 2020
Developing High-Impact Advising	Salesforce	January 2021
Social and Behavioral Responsible Conduct of Research Basic: Course 1	IUPUI IRB	November 2018
TEACHING:		
UNDERGRADUATE		

BUS W494	Wells Seminar	In-Person	Professor	Spring 2022
Enrollment: 43				

BUS Z374 Enrollment: 19	Team Dynamics (H)	In-Person	Professor	Spring 2022
BUS Z404 Enrollment: 40	Negotiations	In-Person	Professor	Spring 2022
BUS Z374 Enrollment: 34	Team Dynamics (H)	In-Person	Professor	Fall 2021
BUS Z404 Enrollment: 37	Negotiations	In-Person	Professor	Fall 2021
BUS Z374 Enrollment: 34	Team Dynamics (H)	In-Person	Professor	Spring 2021
BUS Z404 Enrollment: 36	Negotiations	In-Person	Professor	Spring 2021
BUS Z404 Enrollment: 6	Negotiations	On-Line	Professor	Spring 2021
BUS Z371 Enrollment: 70	Team Dynamics	In-Person	Professor	Fall 2020
BUS Z374 Enrollment: 31	Team Dynamics (H)	In-Person	Professor	Fall 2020
BUS Z404 Enrollment: 38	Negotiations	In-Person	Professor	Fall 2020
BUS Z374 Enrollment: 28	Team Dynamics (H)	In-Person	Professor	Spring 2020
BUS Z404 Enrollment: 39	Negotiations	In-Person	Professor	Spring 2020
BUS Z404 Enrollment: 21	Negotiations	In-Person	Professor	Spring 2020
BUS Z374 Enrollment: 38	Team Dynamics (H)	In-Person	Professor	Spring 2020

BUS Z374 Enrollment: 38	Team Dynamics (H)	In-Person	Professor	Fall 2019
BUS Z404 Enrollment: 36	Negotiations	In-Person	Professor	Fall 2019
BUS Z404 Enrollment: 6	Negotiations	In-Person	Professor	Fall 2019
BUS D255 Enrollment: 17	Study Abroad-China	In-Person	Co-Professor	Spring 2019
BUS Z371 Enrollment: 30	Team Dynamics	In-Person	Professor	Spring 2019
BUS Z374 Enrollment: 23	Team Dynamics (H)	In-Person	Professor	Spring 2019
BUS Z404 Enrollment: 32	Negotiations	In-Person	Professor	Spring 2019
BUS Z404 Enrollment: 19	Negotiations	In-Person	Professor	Spring 2019
BUS Z404 Enrollment: 37	Negotiations	In-Person	Professor	Fall 2018
BUS Z404 Enrollment: 16	Negotiations	In-Person	Professor	Fall 2018
BUS Z371 Enrollment: 63	Team Dynamics	In-Person	Professor	Fall 2018
BUS Z374 Enrollment: 35	Team Dynamics (H)	In-Person	Professor	Fall 2018
BUS Z371 Enrollment: 27	Team Dynamics	In-Person	Professor	Summer 2018
BUS Z371 Enrollment: 30	Team Dynamics	In-Person	Professor	Spring 2018
BUS Z374 Enrollment: 19	Team Dynamics (H)	In-Person	Professor	Spring 2018

BUS Z404 Enrollment: 38	Negotiations	In-Person	Professor	Spring 2018
BUS Z404 Enrollment: 16	Negotiations	In-Person	Professor	Spring 2018
BUS Z371 Enrollment: 30	Team Dynamics	In-Person	Professor	Spring 2018
BUS Z374 Enrollment: 27	Team Dynamics (H)	In-Person	Professor	Spring 2018
BUS Z371 Enrollment: 63	Team Dynamics	In-Person	Professor	Fall 2017
BUS Z374 Enrollment: 37	Team Dynamics (H)	In-Person	Professor	Fall 2017
BUS Z404 Enrollment: 40	Negotiations	In-Person	Professor	Fall 2017
BUS Z404 Enrollment: 37	Negotiations	In-Person	Professor	Fall 2017
BUS Z371 Enrollment: 33	Team Dynamics	In-Person	Professor	Summer 2017
BUS Z371 Enrollment: 28	Team Dynamics	In-Person	Professor	Spring 2017
BUS Z371 Enrollment: 24	Team Dynamics (H)	In-Person	Professor	Spring 2017
BUS Z404 Enrollment:	Negotiations	In-Person	Professor	Spring 2017
BUS Z404 Enrollment:	Negotiations	In-Person	Professor	Spring 2017
BUS Z371 Enrollment: 49	Team Dynamics(H)	In-Person	Professor	Fall 2016
BUS Z374	Team Dynamics(H)	In-Person	Professor	Fall 2016

Enrollment: 49

BUS Z404 Enrollment: 40	Negotiations	In-Person	Professor	Fall 2016
BUS Z404 Enrollment: 26	Negotiations	In-Person	Professor	Fall 2016
BUS W430 Enrollment: 18	Org Change	In-Person	Professor	Summer 2016
BUS Z371 Enrollment: 36	Org Change	In-Person	Professor	Summer 2016
BUS W430 Enrollment: 59	Org Change	In-Person	Professor	Spring 2016
BUS Z371 Enrollment: 35	Team Dynamics	In-Person	Professor	Spring 2016
BUS Z404 Enrollment: 38	Negotiations	In-Person	Professor	Spring 2016
BUS Z371 Enrollment: 42	Team Dynamics	In-Person	Professor	Fall 2015
BUS Z371 Enrollment: 61	Team Dynamics	In-Person	Professor	Fall 2015
BUS Z374 Enrollment: 31	Team Dynamics(H)	In-Person	Professor	Fall 2015
BUS Z404 Enrollment: 44	Negotiations	In-Person	Professor	Fall 2015
BUS Z371 Enrollment: 47	Team Dynamics	In-Person	Professor	Summer 2015
BUS W430 Enrollment: 47	Org Change	In-Person	Professor	Spring 2015
BUS Z371 Enrollment: 51	Team Dynamics	In-Person	Professor	Spring 2015

BUS Z371 Enrollment: 46	Team Dynamics	In-Person	Professor	Spring 2015
BUS Z404 Enrollment: 39	Negotiations	In-Person	Professor	Spring 2015
BUS Z404 Enrollment: 32	Negotiations	In-Person	Professor	Spring 2015
BUS Z371 Enrollment: 61	Team Dynamics	In-Person	Professor	Fall 2014
BUS Z371 Enrollment: 32	Team Dynamics	In-Person	Professor	Fall 2014
BUS Z374 Enrollment: 31	Team Dynamics (H)	In-Person	Professor	Fall 2014
BUS Z404 Enrollment: 43	Negotiations	In-Person	Professor	Fall 2014
BUS L203 Enrollment: 24	Commercial Law	In-Person	Professor	Summer 2014
BUS Z371 Enrollment: 36	Team Dynamics	In-Person	Professor	Summer 2014
BUS Z371 Enrollment: 60	Team Dynamics	In-Person	Professor	Spring 2014
BUS Z371 Enrollment: 51	Team Dynamics	In-Person	Professor	Spring 2014
BUS Z371 Enrollment: 54	Team Dynamics	In-Person	Professor	Spring 2014
BUS Z404 Enrollment: 35	Negotiations	In-Person	Professor	Spring 2014
BUS Z404 Enrollment: 32	Negotiations	In-Person	Professor	Spring 2014
BUS X355 Enrollment: 7	Managing Diversity	In-Person	Professor	Spring 2014

BUS Z371 Enrollment: 53	Team Dynamics	In-Person	Professor	Fall 2013
BUS Z371 Enrollment: 32	Team Dynamics	In-Person	Professor	Fall 2013
BUS Z371 Enrollment: 51	Team Dynamics	In-Person	Professor	Fall 2013
BUS Z371 Enrollment: 16	Team Dynamics (H)	In-Person	Professor	Fall 2013
BUS Z404 Enrollment: 39	Negotiations	In-Person	Professor	Fall 2013
BUS X204 Enrollment: 30	Business Comm	In-Person	Professor	Fall 2013
BUS Z404 Enrollment: 36	Negotiations	In-Person	Professor	Spring 2013
BUS X204 Enrollment: 22	Business Comm	In-Person	Professor	Spring 2013
BUS X204 Enrollment: 30	Business Comm	In-Person	Professor	Spring 2013
BUS Z404 Enrollment: 24	Negotiations	In-Person	Professor	Spring 2013
BUS X204 Enrollment: 23	Business Comm	In-Person	Professor	Fall 2012
BUS X204 Enrollment: 20	Business Comm	In-Person	Professor	Fall 2012
BUS Z404 Enrollment: 27	Negotiations	In-Person	Professor	Fall 2012

GRADUATE

BUS L579	Wake of #MeTo	In-Person	Professor	Fall 2022

Enrollment: 23

BUS L579 Enrollment 25	Wake of #MeTo	In-Person	Professor	Fall 2021
BUS N527 Enrollment: 8	Health Care Leadership	In-Person	Professor	Fall 2019
BUS W505 Enrollment: 23	Negotiations	Online	Professor	Winter 2020
BUS W505 Enrollment: 24	Negotiations	In-Person	Professor	Spring 2020
MPAS M698: Enrollment: 48	Leadership for PAs	In-Person	Professor	Spring 2020
BUS W505 Enrollment: 23	Negotiations	In-Person	Professor	Summer 2020
BUS W579 Enrollment: 38	Negotiations	In-Person	Professor	Fall 2019
BUS W579 Enrollment: 16	Negotiations	In-Person	Professor	Fall 2018
BUS W579 Enrollment: 46	Negotiations	In-Person	Professor	Summer 2018
BUS W579 Enrollment: 16	Negotiations	In-Peron	Professor	Fall 2018
BUS W579 Enrollment: 49	Negotiations	In-Person	Professor	Summer 2017
BUS W579 Enrollment: 21	Negotiations	In-Person	Professor	Fall 2017
LAW B678 Enrollment: 28	Sports and Law	In-Person	Professor	Spring 2010
LAW B678 Enrollment 24	Sports Law	In-Person	Professor	Spring 2008

MENTORING:			
Ayesha Pandey	1) Student Assistant (Advancing Indy Women) 2) Honors Student	August 2019 – May 2022	
	3) IUPUI Top 100 and Top Ten Awa	rdee 2021 and 2022	
Dawson Koesters	1) Honors Student 2) IUPUI Top 100 Awardee, 2022	January 2020– May 2022	
Andrea Hanas	1) Honors Student 2) IUPUI Top 100 Awardee, 2019	August 1999– May 2020	
Jacey Stuckey	1) Honors Student 2) Top 100 Awardee, 2019	August 2017 – May 2019	
Nigelle Ferrer	1) Student Assistant (Negotiations) 2) Honors Student	June 2017 – May 2018	
Victoria Sefcsik	1) Honors Student 2) Top 100 Awardee, 2017 And 2018	August 2016 – May 2018	
Allex Brown	1) Honors Student 2) Top 100 Awardee, 2018	August 2016 – May 2018	
Evan Goley	1) Honors Student 2) Top 100 Awardee, 2018	August 2016 – May 2018	
Sierra Lee	1) Honors Student 2) Top 100 Awardee, 2018	August 2016 – May 2018	
Lennert Kuester	1) Honors Student 2) Top 100 Awardee, 2016	August 2014 – May 2016	
Aaron Buchanan	1) Honors Student 2) Top 100 Awardee, 2014	August 2012 – May 2014	
Lynnette Sauer	1) Honors Student 2) Top 100 Student, 2014	August 2012 – May 2014	

TEACHING ADMINISTRATION AND CURRICULUM DEVELOPMENT: Teaching administration and curriculum development As the Chair of Kelley School of Business, Indianapolis Undergraduate Policy Committee, and in that capacity, I collaborated with and helped guide the program's faculty through multi-step processes to review and advance improvements in the curriculum, including the following:

Undergraduate Curriculum Revisions Supply Chain Major (2021) Marketing Major (2021) Finance Major (2022)

New Undergraduate Certificates Venture Creation (2021) Real Estate (2022)

AACSB Undergraduate Assurance of Learning Report (2022)

New/Revised Course Development

I developed or revised the following courses that are tailored to meet the needs of undergraduate and graduate students, including learning objectives, teaching strategies, materials, and assessments:

Undergraduate Courses, Kelley School of Business, Indianapolis

- W494 Herman B. Wells Seminar (major revision)
- X355 Managing Diversity
- Z404 Effective Negotiations (major revision)
- Evening MBA, Kelley School of Business, Indianapolis
 - W505 Persuasion, Influence and Negotiation
 - W579 Negotiations

Graduate Certificate Medical Management, Kelley School of Business, Indianapolis

N527 Leading People & Managing Behavior in Health Care Organizations

MBA Program, Kelley School of Business, Bloomington

L579 In the Wake of #MeToo: Understanding and Responding to Sexual Misconduct and Gender(In)Equity in the Workplace

School of Health and Rehabilitation Sciences, Department of Health Sciences Master of Physician Assistant Studies Program

M698 Concepts of Leadership and Management

Non-Credit Instruction Development

Kelley School of Business, Executive Education

CMM and MPI Certificate Women's Leadership Certificate Leadership and Change Certificate ICA Executive Management Institute Kelley Partnership for Leadership Development National Council of State Housing – Leading in an Era of Complexity Certificate MISO Executive Leadership Certificate Leading with Presences Effective Negotiations Cultural Competency

Kelley Partnership for Leadership Development The Inclusive Leader

Diversity in Leadership Leadership Communications

GRANTS/FELLOWSHIPS:

COMPLETED GRANTS/FELLOWSHIPS

Charles R. Bantz Community Fellowship: Faculty Scholar Title of the Project: Advancing Indy Women: A Year-Long Journey of Professional Development Granting Agency: IUPUI Office of the Executive Vice Chancellor for Academic Affairs, the Office of Community Engagement, and the Office of the Vice Chancellor for Research Role: Co-Investigator (50%) Effort Amount Dates: July 2019 – August 2020

SERVICE ROLES:

UNIVERSITY SERVICE:

KELLEY SCHOOL OF BUSINESS, INDIANAPOLIS

Business Ethics Faculty Hiring Committee, Member, March – April 2022 Dean's Insight Committee, Faculty Advisor, 2021 – present Tobias Leadership Center, Associate Director Hiring Committee, Member, October – November 2021 Associate Director, Undergraduate Academic Advising, Chair, Hiring Committee, February – March 2021 Assistant Director, Admissions, Chair, Hiring Committee, March – April 2021 Academic Council Representative, 2021 - present Undergraduate Policy Committee, Chair, 2020 – present Academic Council Representative, 2021 - present Undergraduate Honors Committee, Chair, 2020 – present Diversity Committee, Member, 2019 – 2021 MBA Curriculum & Program Review Committee, Member, 2017- 2018 Evening MBA Policy Committee, Member, 2017 – 2018 Organization for Business Diversity, Faculty Co-Advisor, 2015 – 2016 Academic Fairness Committee, Member, 2014 – 2017 Student Scholarship Committee, Member, 2013 – 2017 Kelley Honors Leadership Retreat, Presenter, "When the Going Gets Tough: Resilience," August 2015 Kelley LeanIn Circle, Presenter, "Courageous Conversations: Dealing Effectively with Conflict," August 2014 Co-established endowed leadership award for MBA students, David E. Westerhaus Leadership Award, April 2009

KELLEY SCHOOL OF BUSINESS, BLOOMINGTON

Search Committee, Kelley School of Business, Executive Director of Development and Engagement, March – April 2022 Academic Council, KSB-I Undergraduate Representation, Kelley School of Business, 2020-present

CAMPUS

IUPUI Bantz Community Awards Advisory Committee, Member, 2021 – present IUPUI Bantz Fellow Scholar Awards, Selection Committee, Member, 2021 present Honors Advisory Committee, Member, 2020 – present Undergraduate Affairs Committee, Member, 2020 – present Honors College Advisory Council, Member, 2020 - present Coaching and Mentoring Coalition, Member, 2020 – present Student Affairs Committee, IUPUI Faculty and Staff Council, Member, Indiana University – Purdue University, 2016 – 2021 Leadership Advisory Committee, Member, 2018 – 2020 Herron School of Art and Design, Administrative Review of Dean Committee, Member, 2016 - 2017 Staff and Faculty Veteran Council, Member, 2015 – 2017 Search Committee for Director of Human Resources, Member, Indiana University, 2015 Conflict of Interests Committee, Member, 2013-15

UNIVERSITY

Search Committee, Vice President, and General Counsel, 2021-2022 School of Nursing, Bloomington Advisory Board, 2020 – 2022 BLSA Alumni Advisory Board, Maurer School of Law, Indiana University, Vice President, 2015–2019; President 2019 - Present

PROFESSIONAL SERVICE:

LOCAL

Women's Network Forum, 2021 Steering Committee Girls Inc, Board Member, 2019 – 2021 Indianapolis Charter School Board, Board Member, 2012 – 2018 One Indy, Board Member, 2015 – 2017 Diversity Roundtable of Central Indiana, Member, 2015 – 2018 Indianapolis Rotary Club, Member, 2014 – 2017 Membership Committee **Community Service Committee** Central Indiana Talent Alliance Executive Committee, Board Member, 2010 – 2014 Ohio University Alumni Association Board of Directors, Board Member, 2007 – 2012 United Way of Central Indiana, Board Member, 2006 – 2011. Executive Committee Co-Chair: Ready to Learn/Ready to Earn Committee Campaign Cabinet (Raised \$38 million in 2009)

NATIONAL

Academy of Management Review, Ad Hoc Reviewer– 78th Annual Meeting – August 10-14, 2018 National Association of College and University Attorneys, 1998 – 2018 The Journal Of College and University Law, Editorial Board, 2014 -2016 First Decade Award, Recipient, 2008 Board Advisory Council on Diversity and Inclusivity, Co-Chair 2001 -2004 Committee on Finance and Audit, Member, 2002 - 2006 Honors and Awards Committee, Member, 2006 - 2009 Annual Conference Committee, Member, 2007 - 2010 Committee on Strategic Planning, Member, 1999 - 2002 Continuing Legal Education Committee, Member 2002 -2007

INVITED PRESENTATIONS:

LOCAL
Teaching Students How to
Resolve Group Conflict with
Cultural Competence and LearningIUPUI Center for Teaching
Edward C. Moore SymposiumMarch 5, 2021
Edward C. Moore SymposiumVirtual Indy Business Outlook PanelIndiana Business JournalNovember 12, 2020Resilience and GritColumbus, Indiana Chamber
of CommerceSeptember 18, 2020The Art of NegotiationBeechgrove ChamberFebruary 13, 2020

of Commerce

How to Find Grit to Accomplish Your Goals Eli Lilly-Indianapolis (co-presented with Kim Saxton)	Eli Lilly-Indianapolis	February 12, 2020
Intercultural Negotiation	Spanish Ministry for Education Professional Development at IUPUI	October 21, 2019
Win-Win Negotiations	Indiana Pacers	May 14, 2019
Diversity in the Legal Profession	ICLEF CLE, Indiana State Bar Association	April 25, 2019
Generational Diversity for Attorneys	Indiana Bar Association LDA Conference,	March 15, 2019
Red Oceans, Blue Oceans	Indiana Tourism Conference	March 5, 2019
Values Clarification	IU Health Center	January 16, 2019
How to Negotiate Better What Every Woman Should Know (co-presented with Kim Saxton)	Women of Indiana University Conference	October 28, 2018
Negotiation Fundamentals	Urban League Indianapolis	March 8, 2018
The Perks and Importance of Generational Diversity	Indiana Association of School Business Officials	March 13, 2018
Negotiate to Collaborate: How to Get What You Want with Co (co-present with Phil Powell)	LEAD Conference ຊ	October 9, 2017
Generational Diversity	Indiana State Bar Association Leadership Academy	May 19, 2017
Cultural Competency: Faculty Workshop	Maurer School of Law Indiana University	April 11, 2017

Negotiate to Collaborate: How to Get What You Want with CQ	Leadership Engagement and Discovery (LEAD) Conference	April 8, 2017
Effective Negotiations	Indiana Section of American College of OG/GYN Regional Conference	April 3, 2017
Creating a High Performing Culture	Great Lakes Business Council (Indianapolis)	January 18, 2017
Building Strong Multi-	Indy Go	September 15, 2016
Fairness and the Justice System The Role of Generational Difference	Annual Meeting of Indiana s Judicial Officers	May 27, 2015
Dare to Dream	Martin Luther King, Jr Dinner and Celebration Rose-Hulman Institute of Technology, 2015	January 19, 2015
Courageous Conversations Confronting without Conflict	Indiana State Medical Association	September 20. 2013
Educational Challenges – Complexities, Challenges, and Competition Taylor	IUPUI Taylor Symposium 40 th Anniversary Keynote	March 8, 2012
REGIONAL Effective Negotiations Strategies for Women	AIA Regional Conference	December 5, 2019
Transforming Disruptive Innovation into a Competitive Advantage	Great Lakes WBC Conference	October 11, 2019
Diversity Recruitment, Retention and Inclusion	Illinois Recruiters' Forum University of Illinois-Urbana	April 23, 2019
What Every Professional Woman	Lakeshore Public Media Professional Women's Conference	September 17, 2018

Stop! In the Name of Innovation	Great Lakes Business Council	June 15, 2016
NATIONAL Courageous Conversations: Conflict without Confrontation	American Mold Builders Association	July 2020
Embracing Generational Differences: The Value of Inclusion	ACUI Retreat	July 2019
The Crossroads of Inclusive Excellence	HERS, Leadership Training Institutes for Women	June 2017
You Don't Get What You Don't Ask For	Salesforce	February 2017

PUBLICATIONS:

Refereed:

Zheng, L., Westerhaus-Renfrow, C., Zhiwei Lin, S., and Yang, Y. (in press). Assessing Intercultural Competence in The Digital World: Evidence from Virtual Exchange Experience in a Study Abroad Program. *Frontiers: The Interdisciplinary Journal of Study Abroad*.

Non-Refereed:

Westerhaus, C. and Prieto, D. (2000). Sexual Harassment: Proactive: Measures to Prevent it and Protect Your Institution. *College and University Professional Association for Human Resources Journal* (Issue 4, 6-7)

Westerhaus, C. (1991). Resurrecting Race-Specific State and Local Set-Asides. *Indiana Law Journal*, 169 – 176.

Published Scholarship of Application/Engagement:

Indiana State Bar Association, Res Gestae

Generational Shifting in the Legal World: Adapting to the New Largest Generational Group of Attorneys in America, June 2020

Indiana Business Journal: In the Workplace

How to approach negotiations with a less savvy opponent, April 8, 2022 It is important to promote yourself at work, January 28, 2022 Spotting and neutralizing passive aggression, December 3, 2021 How to keep your best employees in a new normal, August 13, 2021 Be careful giving your best employees more work, October 1, 2021 Be transparent in calling workers back to office, June 4, 2021

How to write more inclusive job postings, April 9, 2021 Take your email seriously so you are taken seriously, January 8, 2021 The new future with inclusive leadership, November 20, 2020 How to give feedback that leads to success, September 18, 2020 How companies can 'walk the walk' on social issues, July 24, 2020 How to successfully manage remote workers, March 20, 2020 How to manage when it's all in the family, January 10, 2020 After #MeToo, where do we go from here?, November 22, 2019 Are You a Micromanager?, October 11, 2019 Executive presence makes a difference," July 19, 2019 Why failing (successfully) is a good thing to do, May 16, 2019 Why millennials say they avoid negotiating," March 20, 2019 Why sponsors are key to women advancing in the workforce, February 1, 2019 Lesson from Losing Amazon—Attract More Millennials, December 7, 2018 How to Successfully Give Constructive Feedback, October 19, 2018 Angry People Win Some, But Lose More in Negotiations, September 7, 2018 When Sex, Politics, Religion Become Office Banter, April 6, 2018 The Answer Will Always be "No" If You Don't Ask, February 16, 2018 Dear Millennials, We Need You, August 26, 2017 Company Culture: The Elephant in the Room, July 8, 2017 A Leader's Apology in a Tweet, March 25, 2017 How to Deal with Bullies, February 4, 2017 Are You a New Leader: Here's How to be Trusted Now, January 7, 2017? For Future Negotiating Success, Get Gritty, September 29, 2016 Liar, Liar, Your Negotiation is on Fire, November 26, 2016 For Future Negotiating Success, Get Gritty, October 1, 2016 Crime Undermines Indy's Many Advancements, March 15, 2014 Diversity Still Has Bad Rap in Indiana, January 18, 2014 Return to Sender: Get a Clue, November 2, 2013 The Insidiousness of Income Segregation, August 31, 2013 Older Neighborhoods Need Attention, June 29, 2013 More Black Men Are in College than Prison, May 4, 2013 Youth Violence is a State Health Issue, March 2, 2013 Bus Stigma Derailing Mass Transit, January 5, 2013 Lessons from the War on Poverty, December 1, 2012

Hamilton County Business Magazine

It's Isn't Just about the Shareholders Anymore, Aug/November 2020 The Art of Self-Promotion, Apr/May 2020 Confronting the Passive - Aggressive Employee, Dec/Jan 2020 Confronting Sexual Harassment, Oct/Nov 2019 Ethical Nepotism is not an Oxymoron, Aug/ Sept 2019 Decisiveness and Ethics: A Powerful Leadership Combo, June/Jul 2019 Rethinking the Performance Review," Mar/April 2019 Why We Lie, February/March 2019 Try a Little Kindness—It's an Effective, Low-Cost Business Strategy, December/January 2019 The Ethical Negotiator, October/November 2018 Beyond the Golden Rule, August/September 2018 Attracting Millennials, June/July 2018 5 Warning Signs of Unethical Behavior, February 2018/ March 2018 Say Whoa to the Bro Culture at Work, December 2017/January 2018 Why Good People Make Bad Ethical Choices, October 2017/November 2017 Transparency: It Cuts Both Ways, July 2017/August 2017

Indy Midtown Magazine

Feeling 'Zoomed out?' Here's how to Zone in on Your Next Virtual Meeting, September 11, 2020

INside INdiana Business

When Good People Make Bad Decisions, July 3, 2015 Negotiating Salary: You Don't Get What You Don't Ask For, May 13, 2015 Retain Your Best Performers. Give Them T-I-M-E, April 6, 2015 Tips for E-mail Negotiation, June 24, 2014 Diversity and Inclusion: Own it. Shape it. Make it Happen, March 29, 2014

Indiana Business Journal: Forefront

The Donald Sterling Affair, April 29, 2014 Oppose Obamacare? Give It Up and Turn It Loose, April 1, 2014 Honor Delayed but Not Denied, March 19, 2014 Stop Using "Black on Black, March 13, 2014 Wanted in Indianapolis: New Rich People, March 2, 2014 Bilingual America is the Beautiful, February 4, 2014 MLK Day: Stay in School, January 20, 2014

Indianapolis Recorder

Why it Sometimes Pays to be a Savvy Imitator, June 16, 2016 Groupthink: When Good People Make Bad Decisions, May 26, 2016 Negotiating Salary: You Don't Get What You Don't Ask For, April 8, 2016 For Working Families, Employers, Government, Make 2016 a Year of Progress," January 15, 2016

OTHER DISSEMINATION:

Blog Posts

Feeling Zoom Out? Here's how to zone in on your next virtual meeting, Kelley IUPUI Blog, June 10, 2020

Negotiation: A Women's Most Powerful Career Tool, Linking Indy Women, November 12, 2019

Resilience & grit: Charlotte Westerhaus-Renfrow lives the principles of her work, Kelley-IUPUI Blog, August 19, 2019

Negotiation: A Woman's Most Powerful Career Tool, Linking Indy Women, June 25, 2019

Kelley School Faculty at IUPUI Discuss Equal Pay Act, Indiana Women Conference Blog, April 4, 2017

Podcasts/Webinars/Television Interview/YouTube Post

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(Date)

(Signature of Candidate)